



GENERALINFORMATION							
Company	Royal Group Hotels	Season	: 12 Months				
Category	:5*	Location	: 72.000 m²				
Pension status	: Ultra All Inclusive	Floor	: 10floors				
Opening year	: 2005,Full renovation 2018-2019 winter	Capacity	: 457rooms				
Credit cards	: Visa,Mastercard	Pets	: Pets are not allowed				

CONTACT INFORMATION			
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DISTANCES			
Distance to Airport	: 15 km	Transfer possibilities	: Bus,taxi
Distance to Antalya	: 17 km	It's coastal location and qualities	: Private sandy-gravel beach and pier

GENERAL ROOM QUALITIES

Total: 457 Rooms - MAIN BUILDING

ROOM TYPES AND QALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD DISABLED ROOM	FAMILY DUPLEX ROOM	JUNIOR SUITE	KING SUITES
Balcony	✓	✓	✓	✓	✓
Wooden parquet floor-small carpet	✓	✓	✓	√	✓
Worktable (desk)	✓		✓	✓	✓
Electronic room key entrance	√	✓	√	✓	✓
Kettle (tea/coffee setup)	√	✓	✓	✓	✓
Sofa or armchair	✓	✓		✓	✓
Mini bar	✓	✓	✓	√	✓
Satellite TV	✓	✓	✓	√	✓
Direct dial phone	✓	✓	✓	√	✓
Bathroom amenities	✓	✓	✓	✓	✓
Hairdryer	✓	✓	✓	✓	✓

wc	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓
Phone in bathroom	✓	✓	✓	✓	✓
Central air conditioner	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓

ROOM& SUITE QL	JALITIES			
ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE	QUALITIES
Superior StandardRoom	386	3Adults + 1 child	36	1 bedroom (1 double room with 1 single bed), bathroom with shower, balcony consists of WC. Sea, seasideand land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child.
Superior StandardDisabled room	4	2 Adults	27	1 bedroom (1French bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view.
Duplex Family Room	39	4Adults	48	Two floors. There is an on-suite bedroom upstairs with a French bed, a shower and WC and the other bedroom (downstairs) equipped with a twin bed, a bathroom with shower and WC. Ergonomic and special decoration of these duplex family rooms offers home rest for children. Each duplex family room has minimum capacity of 2+2 and maximum capacity of 4 people. These rooms are available with sea and land view.
Junior Suite	26	4Adults	70	One bedroom and one living room. There are WC and shower in each room and there is a Jacuzzi in bedroom. Each suite has minimum capacity of 2 and maximu capacity 4 people. All these junior suits are benefitted from beautiful and Eye-catching sea view.
King Suites	2	4Adults	80	2 bedrooms and one living room. The bigger bedroom equipped with a French be a bathroom with shower, a toilet and a Jacuzzi. The other bedroom is equipped with a twin bed, a bathroom with shower and a toilet. Each king suite has minimum capacity of 2+2 and maximum capacity of 4 people.

^{**} Central air conditioner (Depend on weather conditions, by the hour)

^{**}All rooms are non-smoking.

HONEYMOON CONSEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket, a bottle of champagne and dessert plate to the room	✓		Bathrobe	✓	
On the first morning after arrival day we serve breakfast to the room	✓		Room service		✓
BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Bottle of wine and fruit basket to the room	✓		Room service		✓

^{**} Daily room cleaning and towel change, linen change at least 3 times per week

^{**}Baby cots are available upon request.

OTHER SERVICES					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		✓	Pavilion		✓
Hairdresser		✓	Photo Services		✓
Shopping Area		✓	Bowling, Billiards and game room		✓
Dry Cleaning and Laundry		✓	Telephone		✓
Print-out, fax, photocopy		✓	Cakes and Flowers (without concept)		✓
Bathrobe		✓	Pillow Menu		✓

				SUI	SON	
RESTAURANT				APRIL 1st-OCTOBER		31th
RESTAURANT	KITCHEN	FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC
Gondol	Italian	A'la Carte Restaurant	Special Italian delicacies are being served at "Gondol" A La Carte Restaurant.	18:30	22:00	With fee
Bamboo Garden	Fareast	A'la Carte Restaurant	Spirit of the far-east cuisine can be found in "Bamboo Garden" A La Carte Restaurant	18:30	22:00	With fee
Sahan	Turkish	A'la Carte Restaurant	Get spoiled in "Sahan" with the unique local tastes, serves	18:30	22:00	With fee
Deep Sea	Fish	A'la CarteRestauran t	Freshest and finest Mediterranean fish specialties are being served at "Deep Sea" A La Carte Restaurant.	18:30	22:00	With fee
Steak House	Steak	A'la Carte Restaurant	Our Steak House restaurant offers rich cuisine and delicious options to meat lovers with a warm atmosphere.	18:30	22:00	With fee
Olive	Mediterranean	A'la Carte Restaurant	The tastes of Mediterranean Cuisine at the Olive Mediterranean Restaurant.	18:30	22:00	With fee

^{*}A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

 $[\]ensuremath{^{*}}$ A la carte restaurants are available only with reservation in advance and with service charge.

RESTAURANTS	S						
				SUMMER SEASON			
				APRIL :	Lst – OCTOBER	31th	
RESTAURANT ACTIVITIE	ACTIVITIES	VITIES FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC.	
	Breakfast	Open Buffet	Priority service to children, diet buffet, Coffee, tea service, brewing tea varieties.	07:00	10:00	✓	
Royal Main Restaurant	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	✓	
	Dinner	Open Buffet	Different themes every evening , diet buffet, all drinks on the table, priority service to children	18:30	21:00	✓	
Shore Snack Restaurant	Lunch	Food	Do not hesitate to stop by at the "Shore" with a view of the fabulous Mediterranean Sea.	12:30	15:00	✓	

Royal Bistro	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	✓
Restaurant	Midnight Snack Buffet	Open Buffet	Satisfy one's hunger foods	00:00	07:00	√
II Patisserie	patisserie & beverage service	Buffet	Bakery products	16:00	00:00	✓
Food corners			Stop by at any of the 8 food corners when need a bite! Ice-cream, Coffee and Cake, Fruit, Döner kebab, Baked Potatoes, Pizza, Waffle and Sandwich corners are open several hours during the day. There are 4 food corners at the Aquapark (Waffle, icecream, chicken fingers and Hot-Dog)		Service is available at certain times of the day.	
Turkish Tent	Food service	Food	Traditional pastries (gözleme and pita) and Turkish Pastry are being served.	12:00	16:15	✓
Room service	food & beverage service	Menu	Menu of room service	24 h	nours	With fee
			BARS			
			DANS			
					MMER SEASO 1st – OCTOBER	
BARS	ACTIVITIES	FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC.
Sky Lobby Bar	Beverage Service		Sit, relax, enjoy and share the moments of an unforgettable vacation with loved ones and friends.	17:00	00:00	√
Piano Lobby Bar	Beverage Service		Accompanied by the velvet sounds of the piano, unforgettable moments at the Piano Lobby bar.	08:00	00:00	✓
Pool Bar	Beverage Service		You can enjoy live music and special show programs in the evenings.	10:00	00:00	✓
Beach Bar	Beverage Service		Feel the breeze from the Mediterranean Sea while sipping your drink	10:00	17:00	✓
Aqua Bar	Beverage Service		Located at the aqua park area with a Fantastic atmosphere.	10:00	16:30	✓
Shore Snack Bar	Beverage Service		Enjoy tasty snacks at Shore Snack bar choose a drink from the beverage menu.	12:30	15:00	✓
Amphi Bar	Beverage Service		Amphi bar is very close to the amphitheater for you.	10:00	21:30	✓
Giddy Disco Bar	Beverage Service		A disco which let you to experience much more than just a Rhythm.	23:45	02:00	√

Bowling Bar	Beverage Service	In the mood of some sport and fun? Varieties of refreshments, video games, table tennis and much more are available.	16:30	00:00	✓
Gossip Bar	Beverage Service	Cosy Gossip bar is guests who want to stay up during the night.	00:00	07.00	✓

MINIBAR

*Soft drinks consist of water and beer.

*It's filled in once a day for free.

ENTERTAINMENT					
AKTIVITY	FREE OF CHARGE	WITH FEE	AKTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	✓		Musical shows	✓	
Professional evening shows	√		Professional dance Show (certain days of the week)	✓	
Live music (certain days of the week)	✓		Concept parties (certain days of the week)	✓	
Competitions	✓		Disco concept days(certain days of the week)	✓	

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	✓		Pool Games	✓	
Dance Courses	✓		Dart	✓	
Step Aerobic	√		Tennis court daytime use (2 tennis courts, quartz sand and artificial turf floor, reservation is required)		
Table tennis	✓		Tennis equipment (rackets and balls)	✓	
Boccia	✓		Tennis Courses		✓
Beach volley	✓		Fitness Center	✓	
Archery (amateur)	✓		Tennis Court with floodlighting		✓
Water Gym (Pool)	✓		Brain teaser	✓	
Water Polo (Pool)	✓		Stretching	✓	
All Water Sports		✓	Mini football (except the activities)	✓	
BBP Gym	✓		Brain teaser	✓	
Basketball	✓				
OTHER SERVICES (FREE OF CHARGE-WIT	TH FEE)				
All fresh squeezed fruit and vegetable juices		✓	Deck chairs and sun umbrellas	✓	
Imported champagne		√	Wireless internet in the Lobby area, public areas and in the rooms (with the guest's own device)	✓	
All drinks demanded in bottles		✓	Beach and pool towels (with deposit, second towel change on the same day with fee)	✓	
Special produced local and import wine.		✓	A la Carté restaurants		✓
Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,)		✓			

SPA & WELLNESS					
SERVICES (09:00-19:00)	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Indoor Pool (winter season)	✓		Capsule Treatment		✓

Sauna	✓	Massage	✓
Turkish Bath	✓	Skin care	✓
Steam Bath, Relax room	✓	Body Treatment	✓
Jacuzzi (during the winter season.)	✓	Doctor-Nurse (24 hours available in emergency cases)	✓

*Children under the age of 12 are not allowed to use Turkish Bath, Steam Bath and Sauna

MINI CLUB	-			
AGE	MINI CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area	Face Painting ,Table Games ,Cartoon Film, Handwork – Hobby works, T-shirt Painting Mini Basketball	✓	10:00 - 12:00 14:30 - 17:00

POOLS							
Pool	Outdoor	Indoor	Heated	Soft water	In the garden	Deep	m²
Main pool	✓			✓	✓	140 cm	3197
Big slides pool	✓			✓	✓	120 cm	185
Slides pool	✓			✓	✓	120 cm	92
Relax pool	✓			✓	✓	140 cm	266
Children slides	✓			✓	✓	120 cm	92
Children's pool	✓			✓	✓	35 cm	40
Indoor kids pool		✓		√		35 cm	35
Indoor pool		✓		✓		140 cm	172

AQUAPARK (10:00-12:00 /14:30-17:00) (Children under the age of 7 need written permission from their parents)									
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE				
Fantom Slide I Length 71,46m Height 9,30 m	✓		Family Slide I Length 91,88 m Height 9 m	✓					
Fantom Slide II Length 32,24m Height 9,30 m	✓		Family Slide II Length 85,19 m Height 9m	✓					
Fantom Slide III Length 32,53m Height 9,30 m	✓		King Cobra Length 61m Height15 m	✓					
Fantom Slide IV Length 76,13m Height9,30 m	√								

FOR CHILDREN (Children under the age of 15 can use)									
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE				
Slide I Lengt 10,72mHeight 3,30 m	✓		Slide III Length 23,67mHeight 3,30 m	✓					
Slide II Length 10,60m Height 3,30 m	√		Kids splash park	✓					

LUNAPARK 14:30-17:00/19:00-21:00) For Adults (Children under the age of 7 need written permission from their parents)									
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE				
Discovery (maximum capacity 8 pax)	✓		Gondol(maximum capacity 18pax)	✓					
Ferris Wheel (maximum capacity 24 pax)	√								

LUNAPARK for Children									
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE				
Carousel (maximum Capacity 12 pax)	✓		Swing (maximum Capacity 20 pax)	✓					
Plane (maximum Capacity 8pax)	✓		Trampoline** (Maximum Capacity 4 pax)	✓					

- ** Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.
- ** Children under the age of 12 are not allowed to use King Cobra Slides.
- ** Aquapark and Luna Park are open dependent on weather conditions.
- ** Our indoor pool is open between the dates of 01.11. 31.03.
- ** Additional 2 whirlpools are available for guests, each is 15 m²

ROYAL WINGS	S HOTELMEET	ING ROOM	IS						
Saloon	Width	Length	M²	height	Banquette	Class Style	Theatre Style	U	I
Triangulum	35 m	40 m.	1384 m²	2.9o-4 m	750	220	300	50	40
Andromeda	11 m.	5.70	80 m²	3.50 m	*	42	70	45	30
Perseus	7 m	6 m.	42 m²	3.50 m	*	18	24	16	15
Foyer	*	*	87 m2	2,90-2,60	750	*	*	*	*

TECHNICAL MATERIALS

- Barco vision, Barco vision curtain, Barco vision voice system
- Wired microphone, Wireless microphone, Stand microphone, Head set,
- Flip Chart, Board Pen, File & pen

CONCEPT POLICY AND PROCEDURES

- 1. All beverages will be served in glasses; there is no bottle beverage service.
- 2. All beverages will be served to the table by the service staff (except breakfast).
- 3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guestswellbeing.

^{**} For further information please contact Sales & Marketing Department.

- 4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.
- 5. There are kettle, coffee/ tea facilities in all rooms.
- 6. There are soft drinks and beer in the Mini bar which are daily refreshed.
- 7. A la carte restaurants are available only with reservation in advance and with service charge.
- 8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- 9. Room service is extra charge.
- 10. All fresh fruit and vegetable squeezed juices are extra charge.
- 11. There is no alcoholic beverages service for those under the age of 18.
- 12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, and slippers cannot be let into the restaurants.
- 13. Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
- 15. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
- 16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.
- 17. All import drinks served are permitted by Customs Directorate.
- 18. According to the Turkish Law smoking is prohibited Indoor areas.
- 19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
- 20. Royal Wings Hotel 2. And 3. Person reserves the right to make changes to the concept without providing any information to the institutions.